



## Australian Organisation for Quality (NSW) Inc

ABN 91 286 442 294

*AOQ-NSW holds informative Forums covering a range of topical subjects presented by Industry leaders and experts. These are regular events and are aimed at providing Members and their stakeholders with contemporary issues that may have an impact on their organisation strategy, operations and tactics.*

*For latest see the Forum section of [www.aognsw.com.au](http://www.aognsw.com.au) for the information of members and non-members regarding the Forums or Australia's leading Quality Management conference QUALCON*

### DETAILS OF THE **APRIL** 2010 NSW FORUM

**Next Forum - Wednesday 14 April 2010. 6 for 6:30pm**

**Topic - The 2010 Toyota recall– implications for Australian organisations implementing adaptations of the Toyota Production System**

Toyota Motor Corporation's (TMC) President has presented to the US Congressional Hearings on the current recalls in response to incidents, accidents and fatalities across 10 vehicles. The President and his management have committed to a 6 point Action Plan to address the upstream root causes leadership, culture, systems and processes with TMC.

There are lessons so far for Australian organisations and their suppliers who have adapted and implemented various adaptations of the Toyota Production System designed for reducing TMC's costs, in such continuous improvement initiatives as ISO9001 PDCA/TS16949 PDSA Corrective / Preventive Actions; Six Sigma™ DMAIC/DFSS; Lean / Competitive Manufacturing; TQM; Kaizen and BPR/BPMN.

The focus by TMC on Systems and Processes by the Executive and Management to lead the 'Back to Basics' program to achieve it's 'QCDES' goals has renewed the emphasis on Managing for Quality and the 'Process-approach' in Q & I M Systems.

Our presenter is the ASEAN AusAID Automotive Technical Specialist for the Supplier Development Program and co-author which produced a SME Managers Best Practices Guidebook for the 10 ASEAN Member Countries and their Automotive Federations. He has presented at the FAPM state and national conferences on automotive best practices and has published international peer reviewed papers on global supply chains including the IJQRM and ICMIT IEEE.

**Presenter:** Michael W McLean; FAICD, FAOQ, Juran Medalist [michael@mclean-mc.com.au](mailto:michael@mclean-mc.com.au)  
-Managing Director MMC Pty Ltd (Est. 1988) [www.mclean-mc.com.au](http://www.mclean-mc.com.au)  
-IMIA Senior Associate to Department of Industry & Investment's NSW Manufacturing Council  
-Enterprise Connect NSW and VIC Strategy and Lean implementation consultant

[http://www.time.com/time/cartoonsoftheweek/0,29489,1968473\\_2081543,00.html](http://www.time.com/time/cartoonsoftheweek/0,29489,1968473_2081543,00.html)



<b>Cost:</b>	-	Non-Members	\$30
		Members	\$20
		Students/Retirees	\$10

**Venue: Auburn RSL Club, 33 Northumberland Rd, Auburn.**  
(About 100 metres north of the Auburn Railway Station)  
Ample parking is available.  
See website [www.aognsw.com.au](http://www.aognsw.com.au) for [Location Map](#)

Reserve your place now by calling the AOQ office on 02 9746 2411, fax 02 9746 2377 or email [admin@aognsw.com.au](mailto:admin@aognsw.com.au)

Upcoming 2010 Forum for your Diary:  
Wednesday, 12 May 2010

Presenter: **Michael Minns** [www.mmhr.biz](http://www.mmhr.biz)

**Topic: The changing Industrial Relations Environment that impacts Management Systems**

See website [www.aognsw.com.au](http://www.aognsw.com.au) for further details.

Members will be individually contacted prior to each of Forum dates.

**Remember:** QUALCON is 27 to 30<sup>th</sup> September 2010 in Canberra, ACT.

<http://www.2010.qualcon.com.au/welcome.html>